

WEBSITE PRIVACY POLICY

The Privacy Notice explains how we at The Ramblers' Rest use and protect any personal information we collect about you.

The Ramblers' Rest is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified, when using this website, then you can be assured that it will only be used in accordance with this privacy statement.

The Ramblers' Rest may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with the changes.

What information we collect about you

When you make a booking with us we will take your name, home address, telephone number and on some occasions your email address. We also collect the debit and credit card number to take a deposit.

How we use the information we hold on you

We require this information to understand your needs and provide you with a better service.

This information is required for internal record keeping and booking.

We use your home address as part of the card payment processing to validate the card, and also to send a confirmation letter and any additional information you may find useful for your stay.

If we have taken your email address this will also be used to send you confirmation of the booking and any other information regarding your stay.

We will not use your telephone number to contact you unless it is for an emergency or we need to contact you regarding your booking.

How is your data stored

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect.

We shall not share your information with a third party unless there is a legal reason for doing so.

Marketing

Your details may be stored in our records in order to contact you in the future if The Ramblers' Rest has anything that may be of interest to you, however at any time you can request that your details are removed and you will not hear from us again.

We will not pass your details on to any third party.

Access to your information

You have the right to request a copy of the information we hold about you under the General Data Protection Regulation. If you would like a copy of the information we hold about you please write to us at this address.

If you believe that any information we are holding about you is incorrect or incomplete, please write to or email us. We will promptly correct any information found to be incorrect.

Links to other Websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this Privacy Statement.